# Struggling with 911 Evidence Requests?

Agencies submit a request for 911 call(s)

Login to CAD to find the incident report details

Identify stakeholders that were associated with the incident

Search in recording system for calls and radio transmissions

Listen to the calls

Decide what to keep or delete

Burn audio files onto DVDs, complete paperwork
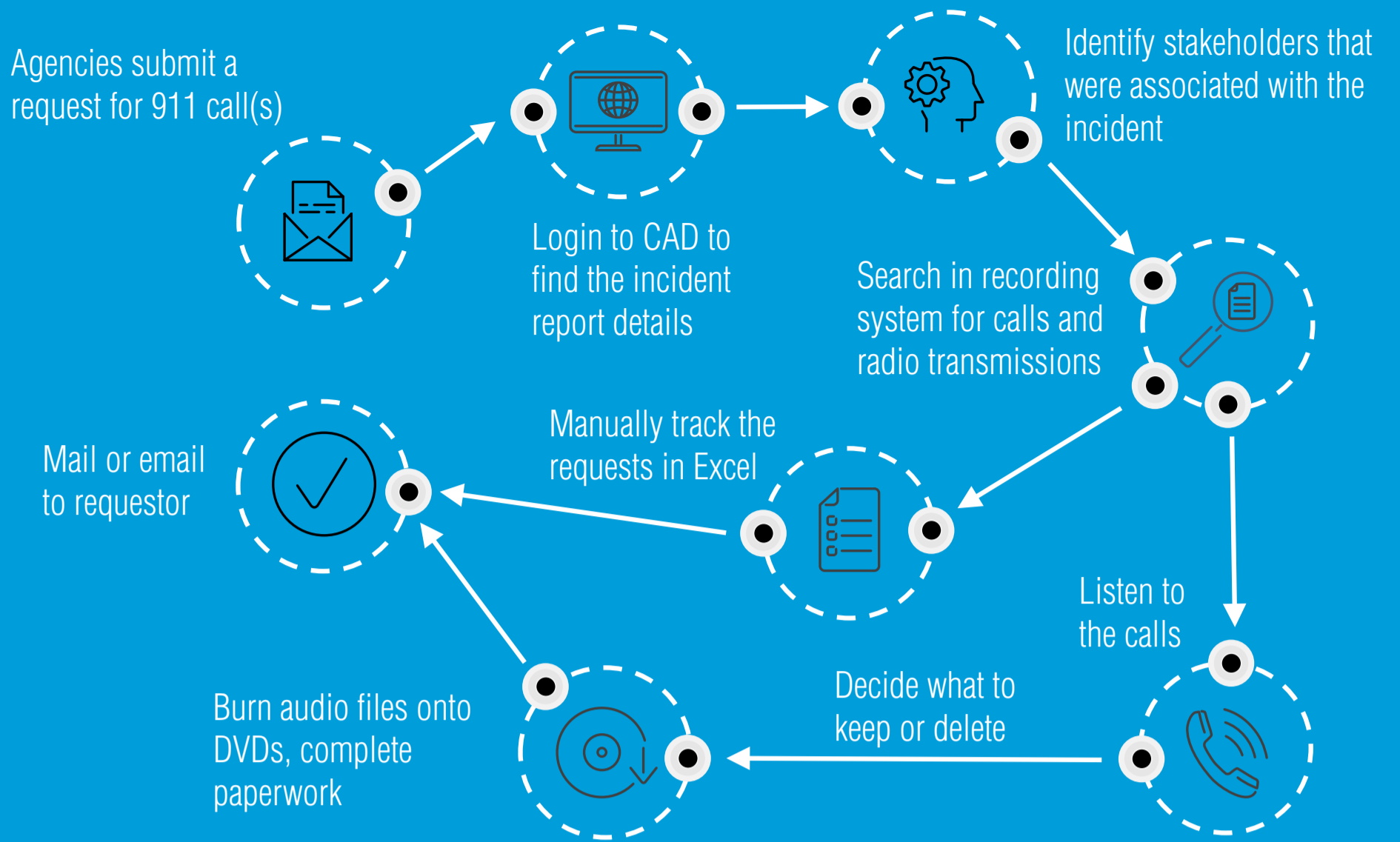
Manually track the requests in Excel

Mail or email to requestor

# Automate 911 Evidence Sharing

**NICE · E-Request**

1. Agencies submit a request for 911 calls with NICE E-Request

2. In NICE E-Request enter the CAD incident number and retrieve incident folder

3. Review contents of the incident folder and send the evidence

4. Requester notified of fulfilled request ready for downloading

# Digitally Transforms the Fulfilment Process
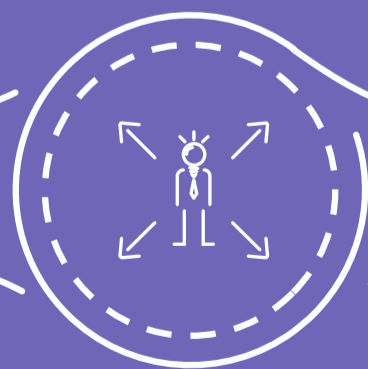
**NICE · E-Request**
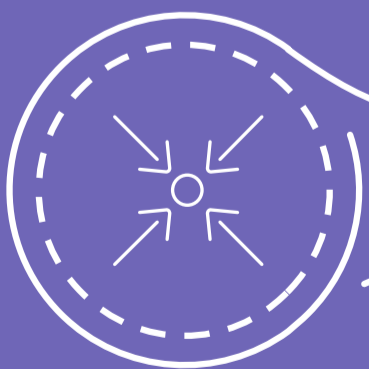
**Centralized**
One place for all evidence work and distribution

**Better Service**
Eliminates backlogs, improves productivity and service levels

**Efficient**
No more duplicate work requests, no more physical media

**Transparent**
Ensures transparency and accountability with audit trails

**NICE® · Public Safety**

Request a Demo ››

www.nice.com/public-safety