



Customer Story

Dauphin County, Pennsylvania District Attorney's Office Innovates with NICE Justice AI-powered Digital Evidence Management



DA's Office selects NICE Justice to improve prosecutor and staff efficiency in the pursuit of justice

CUSTOMER PROFILE:

Criminal Justice: District Attorney's Office

LOCATION: Harrisburg, Pennsylvania

NICE SOLUTION:

NICE Justice Digital Evidence Management

WEBSITE:

dauphin.crimewatchpa.com

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In our office, we work closely with our county law enforcement partners to protect the public by seeking justice, with a special emphasis on reducing violent crime. Successful prosecutions depend on digital evidence; however, the extensive and manual work required to collect and analyze this evidence, as well as to share discovery with the defense, can slow justice down. With the help of NICE Justice, our dedicated prosecutors and legal staff will be relieved of the routine manual tasks associated with managing digital evidence, allowing them to focus on prosecuting cases and proactively addressing violent crime.

- Dauphin County District Attorney Francis T. Chardo

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The Dauphin County District Attorney's Office, located in Harrisburg, Pennsylvania, is committed to pursuing truth, justice, and public safety in collaboration with the communities it serves. Under the leadership of District Attorney Francis T. Chardo, the office works closely with federal, state, and local police agencies to investigate, prosecute, and prevent crime. Additionally, the office employs co-responders who work alongside law enforcement to identify situations where behavioral health issues may contribute to an individual's risk of arrest. These co-responders provide access to crisis intervention services when necessary. Dauphin County, located in South Central Pennsylvania, has a population of over a quarter of a million people.

